



Child protection laws in Australia and Indonesia

IndoAustay is a ChildSafe organisation. We aim to empower children who are vital and active participants in our organisation.

All IndoAustay volunteers, partners and personnel will protect children and young people from significant harm caused by abuse or neglect during our exchange programs, as part of our Duty of Care.

We abide by Australian and Indonesian Child Protection Laws. This includes the mandatory reporting of child abuse.

If you have urgent concerns about the need for child protection, please use the contact numbers below

Australia

- To report concerns that are life threatening, ring Victoria Police 000
- To report concerns about the immediate safety of a child after hours: After Hours Child Protection Emergency Service
Ph: 13 12 78 (5.00pm - 9.00am Monday - Friday, 24 hours on weekends and public holidays)

Indonesia

- To report concerns that are life threatening, ring local police 110 / 112 (SMS 1717)
- To contact Tourist Police Tel: (021) 526 4073

If you have concerns about the need for child protection, please immediately contact the relevant Program Manager.

Program Managers will notify the Victorian Registrations and Qualifications Authorities and other relevant stakeholders.

Australia (Southbound)

- Diski Naim: +61 417 477 333

Indonesia (Northbound)

- Neri Herwandi: +62 812 2001 0049